



A WOMAN FROM UKRAINE RECEIVED HUMANITARIAN AID AT THE TRANSIT CENTRE IN KOSICE.



**5.08 MILLION**  
internally displaced  
people in Ukraine



**6.3 MILLION**  
people fled Ukraine



**1.49 MILLION**  
people came to Slovakia from  
Ukraine of which 1.37 were  
Ukrainian refugees

Source of data 24 February 2022 – 14 June 2023: [IOM](#), [UNHCR](#), Ministry of Interior of the SR.

## OVERVIEW OF OUR ASSISTANCE:



**25,425 PEOPLE**  
benefited from IOM immediate assistance at  
borders and centres and from IOM remote  
counselling.



**18,480 TONS**  
of humanitarian aid were dispatched  
through the IOM supply chain from Slovakia  
to Ukraine. The IOM delivered another  
234,584 items of material and food humani-  
tarian aid to people in need who found ref-  
uge in Slovakia.



**1,341 PARTICIPANTS**  
of IOM training sessions for professionals  
involved in services for people from Ukraine  
and awareness-raising sessions.



**718 PEOPLE**  
fleeing the war in Ukraine have benefited  
from temporary accommodation or the  
housing assistance programme in Slovakia.



**10,984 PEOPLE**  
in an emergency situation have benefited  
from mental health and psychosocial sup-  
port.



**737 PEOPLE**  
received IOM cash assistance for carers of  
adults with disabilities and for adults with  
specific needs.



**2,278 PEOPLE**  
from Ukraine studied the Slovak language in  
114 classes organised in Bratislava, Gabčíkovo,  
Nitra, Trenčín, Prešov, Žilina, and Kosice.

[Click here for more detailed statistics.](#)

# IOM SURVEY: PEOPLE FROM UKRAINE MOST IN NEED OF FINANCIAL ASSISTANCE, HEALTH SERVICES, MEDICINES OR EMPLOYMENT SUPPORT

This is according to a [report on the needs, intentions and integration challenges of refugees from Ukraine](#) prepared by the International Organization for Migration (IOM) Slovakia based on the responses of more than 840 people from Ukraine. Data collection for the report was conducted by the IOM through its official Displacement Tracking Matrix (DTM) mechanism from January to March 2023 in five regions of Slovakia, with the largest number of them in the Kosice and Bratislava regions.

## Demographics

More than half of the respondents (52%) arrived in Slovakia in the two months (in March and April) following the outbreak of the conflict. The vast majority of respondents are women (79%), mostly aged between 30–49 years or older than 60 years.

## Other migration intentions

The survey shows that 84 per cent of respondents in Slovakia do not intend to move to another location and a further 3 per cent intend to move within Slovakia. About five per cent of the respondents would like to move to another country, 4 per cent would like to return to Ukraine, and another 4 per cent were unsure or had not yet decided.

## Needs

Almost half of the respondents (49%) would most benefit from financial support at any given time; 47 per cent would appreciate health services; 36 per cent need medication, and 24 per cent need support with employment and job search. Another 22 per cent of respondents would need Slovak language courses, and about 20 per cent identified help with food as the most important.

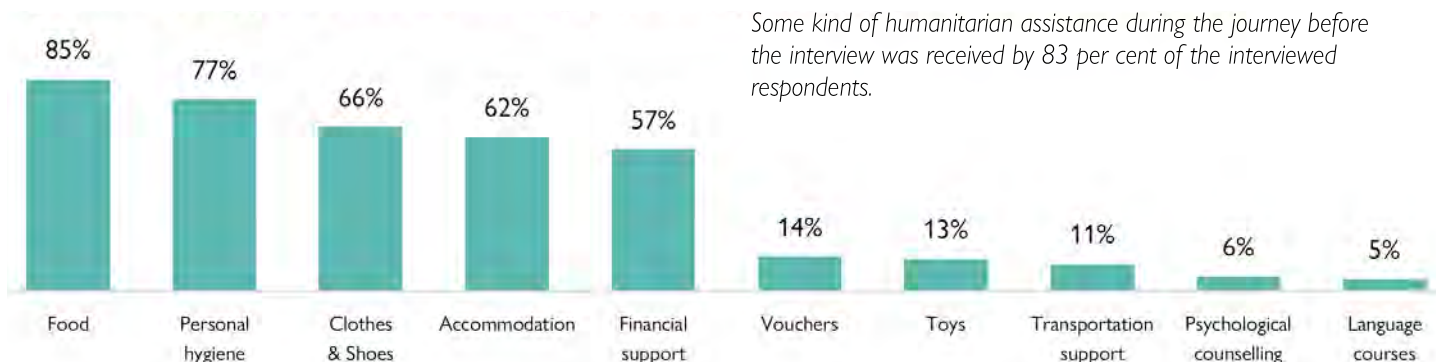
## Challenges

When asked about challenges and problems in Slovakia, 84 per cent of respondents said that they had not experienced any form of discrimination in Slovakia. On the other hand, 16 per cent said they had experienced situations of discrimination due to language barriers or verbal attacks based on the respondents' different nationalities.

For respondents who have lived in Slovakia for at least three months (581), the three most mentioned integration challenges were financial issues (43%), a lack of job opportunities and the language barrier (26% each). For one-fifth of those surveyed (20%), the ability to find long-term accommodation and for 18 per cent access to social and administrative services also remains a challenge.

[Read the report.](#)

Infograph. Top 10 types of assistance received by respondents in % (more than one answer was possible).



Some kind of humanitarian assistance during the journey before the interview was received by 83 per cent of the interviewed respondents.

## IOM PSYCHOLOGICAL SUPPORT HOTLINE TO WAR-AFFECTED PEOPLE

The IOM, along with its donors, have established a **free-of-charge and anonymous psychological support hotline** for Ukrainian people and other non-EU nationals in need of professional psychological and psychiatric support.

Call **+421 800 601 078** free of charge from Slovakia to receive a consultation in the Ukrainian, Russian, English, Arabic and Bengali languages.

[Find contacts and more details.](#)

The hotline operates with different numbers in Ukraine, Poland, Hungary, Lithuania, the Czech Republic, and the United Kingdom of Great Britain and Northern Ireland.

## WHERE YOU CAN FIND US:

Since the start of the invasion, the IOM has been providing help every day at the Slovak-Ukrainian border and in the dedicated centres to people fleeing Ukraine and arriving in Slovakia. The IOM is actively present at the following sites:



### POINTS OF ENTRY:

1. Ubla
2. Vysne Nemecke

### CENTRES:

3. Transit centre in Michalovce
4. Humanitarian centre in Gabcikovo
12. Transit centre in Kosice

### MIGRATION INFORMATION CENTRE IN:

5. Bratislava, 6. Nitra, 7. Trnava, 8. Trencin, 9. Zilina,
10. Banska Bystrica, 11. Presov, 12. Kosice

## INFO LINES:

### INFORMATION AND ASSISTANCE FOR PEOPLE ARRIVING FROM UKRAINE TO SLOVAKIA

- Info line:** 0850 211 478 (from the territory of the Slovak Republic)
- From abroad:** +421 2 5263 0023, +421 55 625 8662
- Telegram/Signal:** +421 908 767 853 (voice calls only)
- Email:** [mic@iom.int](mailto:mic@iom.int)
- Website:** [www.mic.iom.sk](http://www.mic.iom.sk)

Online support available in Ukrainian, Slovak, English, and Russian.

## CONTACT US:

International Organization for Migration (IOM)

### Mission in the Slovak Republic:

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[iomkosice@iom.int](mailto:iomkosice@iom.int)

[www.iom.sk/ukraine](http://www.iom.sk/ukraine)

 IOM Slovakia

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