



KEY FIGURES



5.35 MILLION

internally displaced people in Ukraine



8 MILLION

people fled Ukraine



1,230,709 PEOPLE

arrived in Slovakia from Ukraine, out of whom **1,133,580** were Ukrainian refugees and **60,219** third-country nationals and EU nationals

IOM ASSISTANCE FROM THE FIRST STEPS IN SLOVAKIA

Since the first days of the outbreak of the war in Ukraine, IOM has been providing people fleeing to Slovakia with direct assistance at border points of entry and dedicated centres and remote counseling. Furthermore, they received support with temporary accommodation, material and food humanitarian aid, and mental health and psychosocial support. In addition, IOM builds capacities of frontline workers in counter-trafficking. To support the inclusion of Ukrainian nationals in Slovakia, IOM provides them with legal, social and job counseling and organizes Slovak language courses.

OVERVIEW OF ASSISTANCE



20,268 PEOPLE

benefited from IOM immediate assistance at borders and centres and from IOM remote counselling.



14,251 TONS

of humanitarian aid were dispatched through IOM supply chain from Slovakia to Ukraine. IOM delivered another 216,000 items of material and food humanitarian aid to people in need who found refuge in Slovakia.



880 PARTICIPANTS

of IOM trainings for frontline workers and other professionals involved in services for people from Ukraine.



705 PEOPLE

fleeing the war in Ukraine have benefited from temporary accommodation or housing assistance programme in Slovakia.



8,146 PEOPLE

in emergency situation have benefited from mental health and psychosocial support.



615 PEOPLE

received IOM cash assistance for carers of adult people with disabilities and for adult people with specific needs.



1,600 PEOPLE

from Ukraine have learnt Slovak language in 77 classes organized by IOM in Bratislava, Gabčíkovo, Trenčín, Prešov and Košice.

Results are for the period of 24 February 2022 – 22 February 2023.

DIRECT ASSISTANCE

IOM provides direct assistance and response to immediate needs of refugees at border points of entry and dedicated centres with information on temporary shelter in Slovakia, how to apply for it, advice on services, residence, transport, the social protection system or employment in Slovakia.

From the very first days, IOM has assisted on sites to more than **6,365 people** fleeing Ukraine and arriving in Slovakia, including Ukrainian refugees and third-country nationals (TCNs – non-EU nationals of countries other than Ukraine).

REMOTE ASSISTANCE & SUPPORT OF INCLUSION IN SLOVAKIA

Counselling and information

IOM's Migration Information Centre (MIC) provides information and legal, social and job counselling through its Infoline, by email and other channels. IOM provided information and counselling to more than **13,903 people**, including Ukrainian refugees and non-EU nationals.

IOM organizes workshops and webinars, and advises at its infopoints at job fairs to help people from Ukraine get **useful information** about residence in Slovakia and navigate Slovak labour market to find a job.

Over **613,800 people** were searching for the useful information on entry and stay in Slovakia available in Ukrainian, Slovak, English and Russian at the MIC website www.mic.iom.sk.

Slovak language courses

Over **1,600 Ukrainian citizens** have learnt Slovak language in 77 classes in Bratislava, Gabčíkovo, Trenčín, Prešov and Košice.

HUMANITARIAN AID

Humanitarian aid for Ukraine

IOM operates a largescale warehousing facility in Košice (3,500 square meters) and another one in Michalovce (5,814 square meters) to secure critical cross-border lifesaving humanitarian supplies to vulnerable Ukrainian people.

Since the beginning of the war, IOM Supply Chain Hub in Slovakia has received 830 trucks, equating to **17,430 metric tons** of goods.

From these and pre-existing supplies in the IOM Supply Chain Hub in Slovakia, IOM managed to ship 679 trucks of goods to Ukraine, equating to a volume of **14,251 metric tons**.

Humanitarian aid in Slovakia

In response to vital needs of Ukrainian refugees and TCNs arriving in Slovakia, IOM in partnership with local partners provides material and food aid for assistance and accommodation centres, hotspots and other facilities in dozens of towns that assist people fleeing Ukraine. In Slovakia, IOM donated **216,184** blankets, hygiene kits, cleaning items, clothing, medical items, kitchen kits, appliances and other items.

PROTECTION

Capacity building

IOM conducts trainings on counter-trafficking, prevention of sexual exploitation, gender-based violence and other topics for frontline workers, healthcare professionals, volunteers and others involved in provision of services for people from Ukraine.

422 professionals participated in twenty-eight IOM trainings about human trafficking awareness and prevention. IOM conducted other 49 trainings for **458 professionals** in other key areas.

Awareness raising

IOM also raises awareness of the risks of trafficking in human beings through IOM managed spaces at borders and dedicated centres and continues disseminating multilingual information leaflets and information cards with preventive information and contact details.

EMERGENCY MULTI-PURPOSE CASH ASSISTANCE

To make sure the basic needs of the most vulnerable group of displaced people are met, IOM has provided cash assistance to support the family carers of adult Ukrainian people with disabilities and adult Ukrainian people with specific needs in Slovakia.

IOM Slovakia has assisted **615 vulnerable households** with emergency cash assistance so far. Of these people receiving assistance, 195 were carers of people with disability, and 420 were persons with specific needs. In line with the Slovak government programme, IOM provided EUR 508 for carers of adult people with disabilities and EUR 300 for families with people with specific needs.

MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT

IOM with its partners provided mental health and psychosocial support to **8,146 displaced people** from Ukraine. The support is realized also thanks to the cooperation with the NGO IPčko as the IOM's implementing partner. Mobile professional teams of IPčko in all eight regions of Slovakia have provided psychological first aid, individual and group counselling to refugees. Adults and children have also participated in socio-relational and psychoeducational activities.

TEMPORARY ACCOMMODATION

IOM assisted people mainly in vulnerable situation to find and secure temporary accommodation in Airbnb facilities or in Housing Assistance Programme in Košice, offering accommodation, psychosocial assistance, job counselling and help with school.

IOM found and secured temporary accommodation to **705 people**.

DATA TO STRENGTHEN THE RESPONSE

To better understand mobility, immediate needs and intentions of affected people and strengthen the response to the crisis, IOM conducts face-to-face interviews with Ukrainian refugees and TCNs.

IOM Slovakia team has been collecting data through its official Displacement Tracking Matrix (DTM) mechanism across border crossing points and key sites. IOM has analysed **2,005 interviews** with refugees from Ukraine and TCNs arriving in Slovakia and **787 interviews** with people crossing back to Ukraine so far. [Read the reports.](#)

WHERE YOU CAN FIND US

Since the outbreak of the war, IOM helps every day at the Slovak-Ukrainian border and in the dedicated centres to people fleeing Ukraine and arriving in Slovakia. IOM is actively present at the following sites:



POINTS OF ENTRY:

1. Ubla
2. Vysne Nemecke

CENTRES:

3. Transit Centre in Michalovce
4. IOM Migration Information Centre in Kosice
Hotspot in Kosice
5. Humanitarian Centre in Gabčíkovo
6. IOM Migration Information Centre in Bratislava

IOM INFOLINES

INFORMATION AND ASSISTANCE FOR PEOPLE ARRIVING FROM UKRAINE TO SLOVAKIA

- Infoline:** 0850 211 478 (from the territory of the Slovak Republic)
- From abroad:** +421 2 5263 0023, +421 55 625 8662
- Telegram/Signal:** +421 908 767 853 (voice calls only)
- Email:** mic@iom.int
- Website:** www.mic.iom.sk

Online support available in Ukrainian, Slovak, English, and Russian.

CONTACT US:

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 IOM Slovakia

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RÉPUBLIQUE FRANÇAISE



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DEUTSCHE HUMANITÄRE HILFE



From the People of Japan



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