

**5.91 MILLION INTERNALLY DISPLACED PERSONS IN UKRAINE.**

**16.59 MILLION PEOPLE FLED UKRAINE**

Since 24 February 2022, an increasing number of Ukrainian refugees and third-country nationals (TCNs) entering neighboring countries has been registered as a result of the war in Ukraine.

As of 20 December 2022, Slovak authorities have reported **1,051,747** arrivals from Ukraine, out of which **967,949** were Ukrainian refugees and **53,321** TCNs and EU nationals.

Source of data for the period of 24 February – 20 Dec. 2022: [IOM](#), [UNHCR](#), Ministry of Interior of the Slovak Republic.



AN IOM CONSULTANT AT THE MICHALOVCE REGISTRATION CENTRE PROVIDES A WOMAN THAT FLED THE WAR IN UKRAINE WITH INFORMATION ON JOB OPPORTUNITIES IN SLOVAKIA FOR MIGRANTS WITH GRANTED TEMPORARY REFUGE.

## KEY FACTS OF IOM RESPONSE:



**17,597 PEOPLE**

benefited from IOM immediate assistance at borders and centres and from IOM remote counselling



**601 TRUCKS**

with 12,621 tons of humanitarian aid were dispatched through IOM supply chain from Slovakia to Ukraine



**778 PARTICIPANTS**

of IOM trainings for frontline workers and other professionals involved in services for people from Ukraine



**517 PEOPLE**

fleeing the war in Ukraine have benefited from temporary accommodation or housing in Slovakia



**3,895 PEOPLE**

in emergency situation have benefited from mental health and psychosocial support



**603 BENEFICIARIES**

received IOM cash assistance for carers of people with disabilities and for people with specific needs

## NEWS:

### IOM SUPPORTS STRESS RELIEF OF WOMEN WHO FLED THE WAR IN UKRAINE

On 15 december 2022 at a community session for war-affected women from Ukraine who found a safe refuge at the Gabčíkovo Accommodation Facility, IOM created a safe space for a creative activity, which enabled women to relieve stress, switch off and enjoy preparations for the festive season.

A nicely decorated room was perfect for the handicrafting activity with natural materials and gave a space for supporting one's ability to get in touch with her inner self. It also opened a door to enhance community spirit, establish new friendships and to future cooperation among women.

Women created ikebana, table and room decorations and wreaths. Some of the products will be available at a community Xmas market in the facility.



IOM CREATIVE HANDICRAFT WORKSHOP FOR WOMEN FROM UKRAINE AT THE GABČIKOVO ACCOMMODATION FACILITY IN DECEMBER 2022.



To better tailor its services, IOM also used this opportunity to gather feedback on their living in the facility, on their needs and urgent matters. [Read more about IOM assistance in Gabčíkovo.](#)

### AID DELIVERY TO AUPARK IN BRATISLAVA WILL HELP PEOPLE FROM UKRAINE IN NEED OF HYGIENIC SUPPLIES

On 2 December 2022, IOM delivered 200 hygiene kits for women, 100 hygiene kits for babies and 800 hygiene kits for children to the humanitarian centre in Aupark Shopping Center in Bratislava run by the initiative Who will help Ukraine and its partner, humanitarian organisation ADRA Slovakia.

The collection centre helps 300 families per week. Most of the beneficiaries are women with children, elderly people, and people with disabilities.

IOM has cooperated with its partners in the humanitarian centre in Aupark since July 2022 and already organized two other non-food aid deliveries to the centre. [Read more.](#)



AID DELIVERY TO THE HUMANITARIAN CENTRE IN BRATISLAVA IN DECEMBER 2022.

### NEW SEWING MACHINES WILL SUPPORT COMMUNITY ACTIVITIES AND ENGAGEMENT OF PEOPLE ON THE RUN

On 7 December 2022, IOM delivered three new sewing machines to BUBO Asylum Houses in Bratislava which provide accommodation for people fleeing the war in Ukraine. The sewing machines will serve women living in these collective accommodation facilities in Dunajská and Sancova Street and will be used at various community activities, as well as to support own initiative and engagement of women.

Previous deliveries to the Bubo facilities consisted of washing machines, hygienic and cleaning items. [Read more.](#)



AID DELIVERY TO BUBO ASYLUM HOUSES IN BRATISLAVA IN DECEMBER 2022.

## STORY:

### “THE HEART WANTS WHAT IT WANTS”: A MOTHER COMES TO GRIPS WITH A NEW REALITY

Before the war started in Ukraine, Anzhelika and her two daughters had a peaceful life in Borodyanka, in Bucha Raion of Kyiv province. The 48-year-old mother worked at a jewelry store and spent her days daydreaming about her future grandchildren – until 24 February.



When the small town of Borodyanka was attacked, Anzhelika and her daughter Valeria took shelter in a basement nearby for several days until the bombings stopped. Only thinking about the traumatizing events she endured while in hiding is enough to make her eyes well up.

When the bombings were at their peak, Borodyanka residents communicated via online chats where they sent a daily plus sign (+) to confirm that they were still alive. As the days went by, there were fewer and fewer plus signs being shared.

Anzhelika knew she had to leave Borodyanka as soon as possible to make sure that her daughter would survive. They wanted to get as far as possible from the bombings. Once they got to Uzhhorod, they realized that they had no place to stay, until a monastery offered to host them.

For three days straight, Anzhelika did not eat or sleep due to stress she went through during the mass bombings in Borodyanka. As they were fleeing, people had no time to take clothes, food, documents or anything of value with them, but the monks took care of everything.

Anzhelika and her daughter walked for ten kilometres to reach Ukraine's border with Slovakia. “We were part of a stream of people walking shoulder to shoulder with bags, pets, belongings – everything we had. After we finally crossed the border, we felt relieved. We were given food and comfort.”

Ten days after crossing the border with Slovakia, Anzhelika was already working on a farm close to Košice. “Work has kept us from having negative thoughts and reflecting too much about everything we have been through,” Anzhelika says.

Even though she is happy to have found a temporary home in Slovakia, the only thing Anzhelika longs for is peace. “Some people may think that it is easy for us here, but it is not. I am here, but my heart is where the bombs are. I am sure that most Ukrainians who are now abroad will go back home one day – the heart wants what it wants.” [Full story.](#)

## IOM ACTIVITIES

### DIRECT ASSISTANCE

Direct assistance and response to immediate refugee needs at border points of entry and dedicated registration centres.



THIS WOMAN ARRIVED WITH HER CHILD WITH A DISABILITY AND AN ELDERLY MOTHER FROM KYIV TO SLOVAKIA. SHE WAS LOST AND CONFUSED AND TURNED TO AN IOM FRONTLINE TEAM AT THE MICHALOVCE REGISTRATION CENTRE FOR HELP AND SHE RECEIVED DETAILED INFORMATION ASSISTANCE ON HER OPPORTUNITIES IN SLOVAKIA AND HYGIENIC KITS FOR HER FAMILY.

### REMOTE ASSISTANCE

Legal, social and job counselling and referrals to Ukrainian refugees as well as to third country nationals through IOM's Migration Information Centre infoline and email.

### HUMANITARIAN AID

Provision of emergency humanitarian aid to people in need in Ukraine and people fleeing Ukraine.

### PROTECTION

Capacity building on counter-trafficking, prevention of sexual exploitation, gender-based violence and other topics for frontline workers, healthcare professionals, volunteers etc.

### EMERGENCY MULTI-PURPOSE CASH ASSISTANCE

Provision of allowance for persons taking care of adult Ukrainian citizens with disabilities and for adult Ukrainian citizens with specific needs, currently living in Slovakia.

### MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT

Provision of mental health and psychosocial support to people fleeing the war and currently living in Slovakia.

### TEMPORARY ACCOMMODATION

Assistance to persons fleeing the war in Ukraine with temporary accommodation in partnership with the Airbnb.

### DATA COLLECTION

Data collection on displacement, people's needs and intentions to better understand mobility dynamics in the region and strengthen the response to the crisis.

## IOM RESPONSE IN NUMBERS:

Results are for the period of 24 February – 20 December 2022:

### 5,747 PEOPLE ASSISTED ONSITE

IOM provided in person assistance, referrals, information on temporary refuge and on different life aspects in Slovakia to refugees at border crossing points and dedicated registration centres.

### 11,850 PEOPLE ASSISTED REMOTELY

IOM's Migration Information Centre (MIC) provided information and legal, social and job counselling to Ukrainians and non-EU nationals through infoline, email and other channels.

### 533,340 WEBSITE VISITORS

People were searching for the useful information on entry and stay in Slovakia available in Ukrainian, Slovak, English and Russian at the MIC website [www.mic.iom.sk](http://www.mic.iom.sk).

### 384 PROFESSIONALS TRAINED IN COUNTER-TRAFFICKING

IOM conducted twenty four trainings for frontline and healthcare workers and other professionals involved in provision of services for refugees and TCNs.

### 603 BENEFICIARIES OF CASH ASSISTANCE

IOM provided cash assistance to people who are taking full-time care of adult Ukrainian citizens with disabilities and to adult Ukrainian citizens with specific needs.

### 3,895 PEOPLE PROVIDED WITH PSYCHOLOGICAL SUPPORT

People received psychological first aid, individual psychological counselling or specialized referrals, and participated in group sessions or socio-relational activities.

### 54 CLASSES OF SLOVAK LANGUAGE COURSES

Over 1,160 Ukrainian citizens have learnt Slovak language in 30 classes in an online format and in 24 in-person classes in Bratislava, Gabčíkovo, Presov and Kosice.

### 12,621 TONS OF HUMANITARIAN AID

IOM shipped 601 trucks with essential goods from its warehouses to people in need in Ukraine, equating to a volume of 12,621 tons.

### 1 BREASTFEEDING AND BABY CARE ROOM EQUIPPED

IOM secured dignified and private space for mothers and their babies when crossing the border in Vysne Nemecke and equipped a dedicated room with vital supplies.

### 10,408 HYGIENE & BABY KITS FOR PEOPLE ON THE RUN

IOM delivered kits for people in need in Michalovce, Zakovce with further distribution to 5 different places, Nitra, Gabčíkovo, Bratislava and to other spots.

### 517 BENEFICIARIES OF ACCOMMODATION

IOM assisted persons mainly in vulnerable situation to find and secure temporary accommodation in Airbnb facilities or housing in Slovakia.

### 1,935 SURVEYS

IOM conducted data collection across key sites through interviews with Ukrainian refugees and TCNs about their needs and intentions.

## WHERE YOU CAN FIND US:

Since the outbreak of the war, IOM helps every day at the Slovak-Ukrainian border and in the dedicated registration centres. From the very first days IOM has assisted on sites to more than **5,747 people** fleeing Ukraine and arriving in Slovakia, including Ukrainian refugees and TCNs. IOM is actively present at the following border crossing points, registration centres and sites:



### POINTS OF ENTRY:

1. Ubla
2. Vysne Nemecke

### CENTRES:

3. Registration Centre in Michalovce
4. IOM Migration Information Centre in Kosice  
Hotspot Cervena Hviezda in Kosice
5. Accommodation Facility in Gabcikovo
6. IOM Migration Information Centre in Bratislava

## IOM INFOLINES

### INFORMATION AND ASSISTANCE FOR PEOPLE ARRIVING FROM UKRAINE TO SLOVAKIA

- Info line:** 0850 211 478 (from the territory of the Slovak Republic)
- From abroad:** +421 2 5263 0023, +421 55 625 8662
- Telegram/Signal:** +421 908 767 853 (voice calls only)
- Email:** [mic@iom.int](mailto:mic@iom.int)
- Website:** [www.mic.iom.sk](http://www.mic.iom.sk)

Online support available in Ukrainian, Slovak, English, and Russian.

### CONTACT US:

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     IOM Slovakia

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